QOMPLX:

Dry cleaning supply distributor improves its security hygiene

QOMPLX consolidates and supervises global dry cleaning supplier's logs, saving them time, money, and resources.

1.
A global dry cleaning supply distributor needed a customizable solution to quickly onboard data, identify network threats, and create an identity-based managed detection and response solution

2.
QOMPLX provides the personalization, experience, and proprietary technology to sift through internal and third-party telemetry and external risk signals to proactively detect potential threats

3.
QOMPLX helped the client implement active directory best practices to secure their network and keep their customers safe.

Challenge

When COVID ravaged the globe in 2020, it forced every industry to rethink its business model and extend its digital footprint. As the largest distributor of dry cleaning products in North America, our client understands the importance of uptime and premium network performance.

Featuring a robust digital presence and website that allows customers from across the globe to browse and buy supplies, our client needed a reliable security operations center (SOC) to serve as a trusted advisor and protect its digital presence.

Our client's previous vendor offered a basic security posture incompatible with their growing needs and incapable of defending against emerging threats.

INDUSTRY:	Retail
HEADQUARTERS:	North America
EMPLOYEES:	100+
OFFICES:	Across America
KEY PRACTICE AREAS:	■ Retail ■ Laundry and Dry Cleaning ■ Distribution ■ E-Commerce
ANNUAL REVENUE:	USD<$10 million

Solution

After comparing QOMPLX's offerings and capabilities to their previous vendor, the client selected QOMPLX for its:

- **Close coordination:** QOMPLX SOC experts provide quarterly security reviews that include vulnerability scans for domains, apps, and software; remediation recommendations, performance assessments on third-party IT groups, and progress reports on previous findings.
- **Proprietary technology:** With quick onboarding, ingestion, and analysis of disparate data sources, QOMPLX enables the client to delineate between noise and threats.
- **Active Directory expertise:** QOMPLX proprietary identity-centric managed detection and response monitors, hunts, detects, and responds to threats.

Impact

With QOMPLX and its QOMPLX Managed Detection and Response (MDR) solution, the client can now quickly triage alerts and implement best practices to safeguard against potential incidents.

The QOMPLX MDR solution ingests, parses, normalizes, monitors, and correlates nearly any log source or security tool output. By quickly reviewing and analyzing Cleaner's Supply data, QOMPLX MDR allows Cleaner's Supply to rapidly delineate between innocent traffic and threats. By identifying good versus bad traffic, QOMPLX enables Cleaner's Supply to better use its resources, saving time and money.

> With a clearer picture of its traffic, sanitized business practices, and ever-vigilant QOMPLX SOC, this dry cleaning products' provider can safely deliver on its promises of reliability, trust, and value.

Why QOMPLX®

QOMPLX harnesses data to provide unified visibility into cyber risks and trust in identity. QOMPLX solutions reduce cyber risk and attack surfaces by mapping exposures and performing real-time detection of attacks. This approach increases network observability by closing the largest remaining gaps in cybersecurity: identity verification, cross-tool data fusion, and data interoperability. QOMPLX defends some of the world's most renowned brands by re-establishing trust for client organizations, assuring authentication, and enabling confident security decisions.

For more information, visit qomplx.com and follow us @QOMPLX.